

2024 Football Season Ticket Frequently Asked Questions

This document contains questions and answers regarding season ticket renewals, trade day, transfers, new customer sales, sales throughout the season and general information regarding Indian Stadium.

Athletic Office: 409-729-7644; Choose Option 6, then Press 1 to speak to the athletic secretary.

Athletic Secretary Email: adelcambre@pngisd.org

Q&As: Current ticket holders - Renewals

Q: When are season tickets renewals for current season ticket holders?

A: Tickets can be renewed online **Tuesday, April 16** through **Friday, May 17**.

Q: What is the website for online ticket renewals?

A: Please see your email from HomeTown Ticketing for the correct ticket sales website. We're no longer using PayK12 for online ticket renewals.

Q: Has the price of season tickets increased?

A: Yes, season tickets are \$30 per pass for the 2024 season (\$6 per seat x 5 home games.) Previously passes were \$25 per pass.

Q: I renewed my seats online. Now, how do I get my tickets?

A: Your season tickets are emailed to you after you've renewed online. You can also download the HomeTown Ticketing Fan App to access your tickets. Digital or paper tickets are accepted at the gate.

Q: Can I still use my plastic season ticket cards?

A: No, the plastic season pass cards are no longer accepted at the gate.

Q: Are Nederland tickets sold during the renewal period?

A: PNG vs. Nederland is a home game this season, therefore you are guaranteed your reserved seats. They are included in your season ticket package.

Q: I'm trying to renew my seats online but I'm having trouble. May I get assistance?

A: If you don't have a friend or family member to help you purchase tickets, please call the athletic office at 409-729-7644 to order your tickets.

Q: I don't have a credit or debit card to purchase tickets. How will I pay for my tickets?

A: You must have a credit or debit card to renew your tickets. PNGISD does not accept cash or checks.

Q: I'm not going to the game and someone else wants to use my tickets. Can I do this and how?

A: You're welcome to share your tickets with text, email, or printed copy with anyone you choose.

Q&As: Current ticket holders - Trade Day

Q: When is Trade Day?

A: Trade Day is **Wednesday, May 29 from 8:00am to 12:00pm** at the stadium ticket booth. You must renew your 2024 seats online during season sales first. There are no sales or transfers on trade day.

Q: How does trading work?

A: We will have a picture of each reserved section in the stadium with available seats highlighted. You can choose your new seats based on what's available. You do not need to bring your plastic cards or receipt with you.

Note – PNGISD will not “break up” seats on trade day. This means if there are 5 seats together, but you only have 4 to trade, the 5 seats together are not an option for you. This is done to prevent single seats from being scattered across the stadium. You will be asked to choose another option.

Q: Can I send someone to trade in my place?

A: Yes, you can send someone to trade on your behalf. They will need a signed permission slip.

Q: I want to trade tickets, but I also need additional tickets. How do I do this?

A: You cannot purchase additional tickets on Trade Day. However, you can trade some or all your current tickets and then purchase additional tickets online on Thursday, May 30 at 8:00am.

Q: I want to trade seats and sit near the band/drill team. Where do they sit?

A: The Band and Indianettes sit in Section B.

Q&As: Current ticket holders – Ownership Transfers

Q: I want to transfer ownership of my tickets directly to someone else. How do I go about doing this?

A: Visit pngathletics.com/documents to print the transfer form. Current owners must submit the form *before* the passes have been renewed. Transfers cannot be processed if the passes have already been renewed for the upcoming season. After the transfer is complete, the new owner will receive an email with purchasing instructions. The deadline to transfer tickets is **Friday, May 10 at 3:00pm**. The deadline for the new customer to purchase tickets is Friday, May 17.

Q: I transferred tickets to someone else. How will they know when or how to purchase the tickets?

A: The new customer will receive an email stating the transfer is complete and instructions on how to purchase the passes. Reminder - Transfers cannot be processed if the passes have already been renewed for the upcoming season.

Q&As: New Season Ticket Holders

Q: I've never purchased season tickets before. What do I do, and when can I buy them?

A: Tickets go on sale Thursday, May 30 at 8:00am online. Visit pngathletics.com and click on Purchase Tickets Here.

Q: How much are season tickets?

A: The price for one home game package is **\$30 per pass**. PNG has 5 home games this season and the package includes one seat to all 5 home games. (\$6 per ticket x 5 games = \$30 per pass).

Q: I don't have a credit or debit card to purchase tickets. How will I pay for my tickets?

A: You must have a credit or debit card to renew your tickets. We do not accept cash or checks.

Q: I purchased seats online. Now, how do I get my tickets?

A: Your tickets will be emailed to you. You may use digital or paper tickets at games. You can also download the HomeTown Ticketing Fan App to scan your tickets at the gate.

Q: I'm not familiar with the stadium seating. What groups sit in which sections?

A: Each section of the home side has a designated group for that section.

- Section A – Students (closest to the field house; high school and middle school students only)
 - Section B – Band and Indianettes
 - Sections C, D, E, F – Reserved Season Ticket Holders (Section D is the section on the 50-yard line.)
 - Section G – General Admission (closest to the scoreboard)
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Q&As: In-Season Ticket Sales, Student Tickets, Indian Stadium, Purple Cards, etc.

Q: When and where are home game tickets sold once football season starts?

A: During football season, general admission tickets for home games are sold online starting Monday the week of each game. General Admission tickets are \$7.00 each and students are \$5.00 each. The general admission section is Section G. The link to the sales site is on our website, pngathletics.com.

Q: Can I purchase tickets at the gate?

A: All ticket sales are now online only. Tickets are no longer sold at the gate with cash. At the gate, a QR code will be posted in the ticket booth window with instructions on to purchase tickets online.

Q: Where can I purchase a student ticket for home games?

A: Student tickets are sold online. Only PNGISD high school and middle school students can purchase a student ticket. Student tickets are \$5.00 each.

Q: At what age does a child need a ticket?

A: Children 4 and under do not need a ticket. However, if you are sitting in a reserved section (Sections C, D, E, and F) your child will have to sit in your lap unless you purchase them a reserved ticket. School-aged children (grades K-12) need a ticket. This includes those involved in any clinics or camps where students perform during the game or halftime.

Q: What "approved passes" are acceptable?

A: Purple Cards, THSCA Coaching Passes, UIL District 9-5A, Indian Athlete player passes, and Sub-Varsity Football player passes are accepted at all home games, except for the PNG/Nederland game.

Q: How do I purchase away game tickets?

A: Tickets to all away games are sold online on our opponent's website the week of each game. Instructions and links for purchasing will be posted on our website, pngathletics.com/varsity-football-ticket-information.

Q: When is Homecoming?

A: Homecoming is Friday, October 11, 2024 (PNG vs. Splendora).

Q: How can I get a Purple Card?

A: Purple Cards are for PNGISD residents over 65, retired PNGISD employees and their spouses. The application for a Purple Card can be found on pngisd.org and cards can be picked up at the PNGISD Administration Building and from the receptionist at PNG High School.

Q: Are Purple Cards accepted at the Nederland game?

A: No. Purple Cards are not accepted at the PNG/Nederland game.

Q: Can I get in free after halftime or during the 4th quarter?

A: No. There is no free admittance at any time. All spectators must have a ticket.

Q: Can I leave the stadium during a game and return?

A: No. There is no re-entry without the purchase of another ticket. You also cannot leave during halftime and return to the game.

Q: Where does each group sit in the stadium?

A: Each section of the home side has a designated group for that section. See list below.

- Section A – Students
- Section B – Band and Indianettes
- Sections C, D, E, F – Reserved Ticket Holders
- Section G – General Admission (Purple Card Holders, PNGISD Employees, THSCA Card Holders UIL Pass holders)